



The *State and School Employees' Life and Health Insurance Plan Document* contains the benefits and eligibility guidelines of the State and School Employees' Life and Health Insurance Plan. You can find the latest Plan Document on our website, [KnowYourBenefits.dfa.ms.gov](http://KnowYourBenefits.dfa.ms.gov) under "Publications." Also on the site are links to find a participating provider, information on covered wellness and preventive services, and the latest premium rates.

You may request a paper copy of the Plan Document by calling the Office of Insurance toll free at (866) 586-2781 or (601) 359-3411, or send an email to [KnowYourBenefits@dfa.ms.gov](mailto:KnowYourBenefits@dfa.ms.gov).

- The Office of Insurance provides day-to-day management of the Plan for the State and School Employees Health Insurance Management Board.
- Blue Cross & Blue Shield of Mississippi is the Plan's medical claims administrator, and processes health claims and maintains eligibility information.
- ActiveHealth is the Plan's medical management administrator, and provides medical management and precertification services.
- Prime Therapeutics is the Plan's pharmacy benefit manager and is responsible for processing prescription drug claims and managing the Plan's prescription drug mail order program.
- The AHS State Network is a system of physicians, hospitals and other health care providers who have agreed to accept the allowable charges set by the Network and file claims for medical services provided to Plan participants. Participant will receive the maximum benefit by using a "participating" network provider.

For questions about medical claims, call <b>Blue Cross &amp; Blue Shield of Mississippi</b> (800) 709-7881	To certify a hospital admission or other service, call <b>ActiveHealth</b> (866) 939-4721	For questions about prescription drug claims, call <b>Prime Therapeutics</b> (855) 457-0408	To find a participating provider, call <b>AHS State Network</b> (800) 294-6307	For general questions about the Plan, call the <b>Office of Insurance</b> (866) 586-2781
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